



Margaret Mims  
Sheriff  
Fresno County Sheriff's Office

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July 8, 2020

66922-07706134@requests.muckrock.com

To whomever it may concern,

On December 7, 2019, we responded to your request for a California Public Records Act Request you had originally submitted on January 4, 2019. At that time this request was assigned request number # 19-13

Number of Social Media Monitoring software packages or service agreements in place with this department or agency. Please specify if software has been purchased or if services are performed by outside contractors for the department or agency.

Any documents or correspondence during the period encompassing this request regarding possible or planned acquisition of Social Media Monitoring software packages or service agreements.

Any existing or proposed usage policies regarding the use of Social Media Monitoring software packages or service agreements. Including protocols, training documents, data storage procedures and prohibited activities.

Any current or past litigation involving or referencing this department or agency involving the use of Social Media Monitoring Software Packages or Service Contractors.

Your request is still being reviewed for processing, at this time we are experiencing a much higher number of requests and we ask for your patience until we can provide you with answers.

Should you have further questions, please contact the numbers provided below.

*Dedicated to Protect & Serve*

Law Enforcement Administration Building / 2200 Fresno Street / P.O. Box 1788 / Fresno, California 93717 / (559) 600-8400  
Equal Employment Opportunity Employer

Sincerely,

MARGARET MIMS  
Sheriff-Coroner

Sincerely,

Lieutenant Frances Devins  
Public Records Act Unit Commander  
Fresno County Sheriff's Office  
(559) 600-8617 Office  
(559) 488-1899 Fax  
[frances.devins@fresnosherriff.org](mailto:frances.devins@fresnosherriff.org)